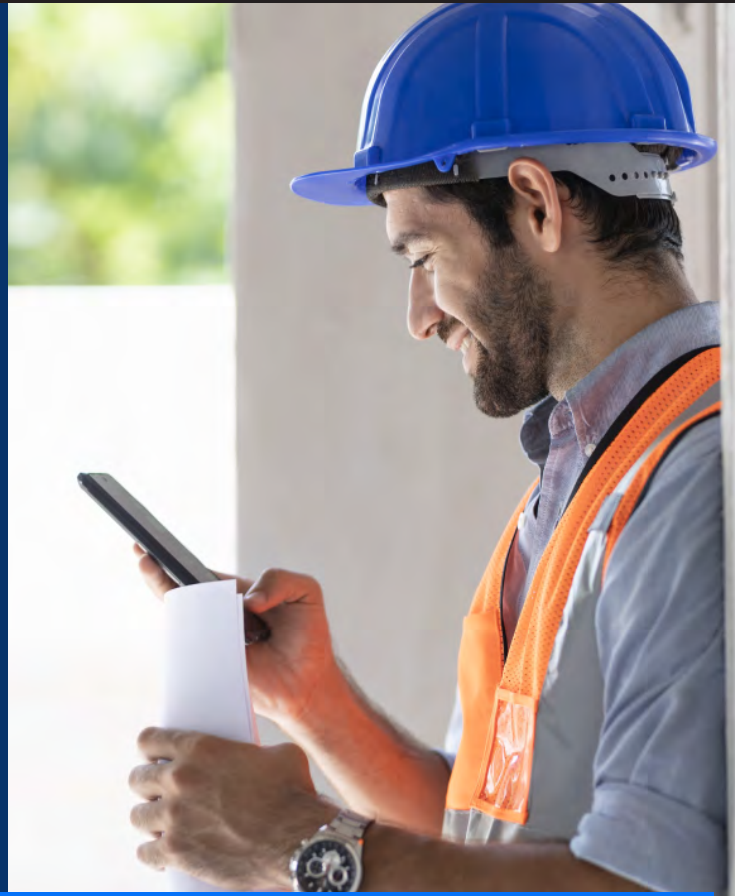




## UNIVOIP RESCUES STALLED MICROSOFT TEAMS VOICE PROJECT FOR GLOBAL CONSTRUCTION ENTERPRISE

Industry-Leading Automation  
Delivered Seamless Teams Voice  
Onboarding Across Major Locations



### SUMMARY:

One of the world's largest global construction and site maintenance enterprises was struggling to set up Microsoft Teams voice capabilities with its previous provider. When implementation issues threatened their communications infrastructure, UniVoIP stepped in with its industry-leading automated solution to deploy Cloud Voice for Microsoft Teams across two major locations.



### THE CHALLENGE:



The global construction enterprise wanted to implement Microsoft Teams voice capabilities across its organization – but its project had stalled.



The previous provider lacked automation capabilities, resulting in implementation issues that left the company with disrupted operations across multiple locations.



Since the enterprise needed a solution that could be deployed quickly, it sought out a reliable partner with proven Microsoft Teams voice expertise.

## UNIVOIP BENEFITS



Automated Teams onboarding



Deployment in minutes, not weeks



Cloud-native voice services



Enterprise-scale implementation expertise



24/7/365 U.S.-based support

## THE ACTION:

When the previous implementation stalled, the construction enterprise's technology partner recommended UniVoIP specifically for its automated onboarding capabilities for Microsoft Teams. UniVoIP proposed its Cloud Voice for Microsoft Teams solution featuring the most advanced Teams voice onboarding automation in the telecommunications industry.



## THE RESULTS:

As the only provider with advanced automated implementation technology for Teams Voice Operator Connect and Direct Routing as a Service, UniVoIP was able to seamlessly onboard two large locations for the company. Thanks to UniVoIP, the construction enterprise:



Eliminated the technical barriers that had previously halted its voice project.



Onboarded Cloud Voice for Microsoft Teams in minutes rather than weeks or months.



Now has a stable foundation for future voice implementation across additional locations.



**Ready to streamline communications across your organization?**

**Contact UniVoIP today** to see how our industry-leading automation can make your Teams Voice onboarding easy.

<https://www.univoip.com>